

General Conditions**Concluding
your contract**

By submitting your registration, the booking is binding. We confirm the booking and the price of accommodation in writing (by fax, post or email) within two weeks after registration you will receive the confirmation.

Payment

To confirm the agreed contract, a pre-payment of 20% is due. The remaining balance must be paid on vacation resort. Advance payment of the remaining balance is, of course, possible.

The amounts for pre- and final payment as well as any resignation fees can be seen from the confirmation. The fees in case of cancellation, e.g. handling fees are due immediately.

Resignation

You can withdraw at any time before your travel starts. The resignation must be in written form to any of the contact addresses.

If you withdraw or if you cancel your travel due to reasons, which are not caused by us (with the exception of "force major"), we can demand reasonable compensation (see cancellation fees) for the preparations we made. Cancellation fees are also to be paid even if a travel participant does not arrive in time to the announced time.

Cancellation fees:

31 days before departure	20%
30 days before departure	25%
29 to 22 days before departure	35%
21 to 15 days before departure	50%
14 to 8 days before departure	65%
7 days to the day of departure or for non-appearance the complete payment	80%

Compensation claims

If damage of property are caused by you, the compensation claim is the amount of a new purchase of the damaged item or the amount of renovation